



Patient Participation Group of Drs Adey & Dancy

MINUTES OF MEETING Tarporley Health Centre 22nd January 2025

PRESENT

Alistair Adey, Nicola Bird, Paul Varey, Anthony Jenner, Cathy Bonner, Ian Hunt, Margaret Clare, Marian Jones

APOLOGIES

Annie Robinson, Geoff Johnson, Jayne Rowley, Monica Haworth, Nigel Briers, Sue Masterman, Julie Plumb

INTRODUCTIONS

As this is the first PPG meeting since Nicola was appointed as Practice Manager, she was warmly welcomed, and individual attendees were introduced.

MINUTES OF LAST MEETING

Anthony's name was added to the list of apologies. Otherwise, they were accepted as a true record of the meeting.

PRACTICE NEWS

- Nicola joined the Practice in October having worked for many years as Deputy Practice Manager at Malpas.
- Linda Edge retired in August and Liz Reynolds retired in November.
- Dr Pydah, who was a Registrar, is now working as a GP at the Practice for one day each week.
- Three new Registrars have recently joined the team: Dr Griffiths (returning from maternity leave), Dr Balogun, and Dr Poltorak.
- From February, the Practice will no longer accept cash payments for services to patients e.g. insurance documentation for holiday cancellations, etc. Assurances were given that in the rare/unlikely event of a patient without a bank account but requiring one of these services, a way around the problem would be found.
- The Art Therapy sessions have started with average attendance at each session being between 6-8. Each course will last 6 weeks. Funding of more than £1000 is already available from various sources, to pay for materials.

- The increases in the national minimum wage and in employers' N.I. contributions are having a significant impact on the Practice. Savings to cover these costs need to be found, possibly resulting in fewer clinician sessions. It is also likely that the Practice will need to cut back on hospital follow-up work that they are not funded to do, e.g. injections, dressings, blood tests etc.
It was suggested that these post-hospitalisation services could be carried out at TWMH instead. Paul has offered to try and obtain a comprehensive list of the services that are actually available at TWMH.
- Nicola has arranged for two volunteers from the Practice staff to attend a training course in order to become NHS App Champions. This will enable them to give help and support to patients who are struggling to navigate the system. Some PPG members have also offered to help with this if required.

PCN NEWS

- Alistair is stepping down from his role as Clinical Chair of the PCN at the end of March.
- The PCN Manager is Kathy Bennett. Alistair or Nicola will give Paul her contact details for future reference.
- Face to face Mental Health counselling sessions are going to be introduced as a new PCN initiative at the end of March.

RURAL TOGETHER

- This is a community partnership co-chaired by Paul. An audit of various health and social care issues has been carried out and areas for prioritising have been discussed. It has been decided that currently the focus should be on:
Heart health; Strength, balance & falls prevention; Community Transport; Social Isolation & Exclusion.
- A number of "Road Shows" are being organised in different locations around the PCN area. The first is taking place on the 23rd January at Tarvin Community Centre. Around 30 providers will have stalls to offer advice, information and support on a range of health/social care-related subjects. The Partnership will also use these opportunities to collect further information about the needs of the local communities. Methods of publicising these events was discussed and suggestions included: mailshots, email, text messages, posters, social media, parish council boards, free magazines, e.g. Tarporley Talk.

- Transport is a significant problem in rural areas. A survey has been distributed asking patients to outline their transport needs and difficulties (if any). It is hoped to be able to produce a digital map that will help local residents find the easiest way to get from home to a specific destination on available public transport.

TRANSPORT TO SURGERY

Neither Sue Masterman nor Andrew Needham managed to attend this PPG meeting so it is hoped that they will be able to feed back the results of their communication with the Council, at the next meeting in April.

PPG BANK ACCOUNT

This has yet to be set up. Three signatories will be required so once Paul has selected a bank, he Ian and Marian will provide the required documentation to prove identities and register their signatures to open the account. There is already approximately £470 ready to deposit.

FRIENDS AND FAMIILY

The latest data hasn't been made available yet (Linda retired, Jim Hill has been ill) but Nicola will now collect the information and send it off to Jim for analysis so that results can be published.

It was noted that there haven't been any DNA statistics distributed since March 2024. Again, Nicola will look into this.

PPG PAGE ON PRACTICE WEBSITE

Cathy has agreed to have a look at this with a view to offering suggestions for its improvement.

NOTICEBOARD

The current display is due for changing soon and Jayne has arranged for a representative from OPAL to put up some posters/leaflets giving details of their work and services, later this month.

AOB

The Practice is exploring the possibility of offering group consultations and evening sessions to provide clinical advice, help and support on a range of health-related subjects. This is an interesting initiative and feedback on its development will be welcomed.

NEXT MEETING

This will be 4 pm on Wednesday 9h April 2025 at Tarporley Health Centre.